



Uganda Health Facility Accreditation Mechanism

Quality Assurance and Improvement Department
Ministry of Health

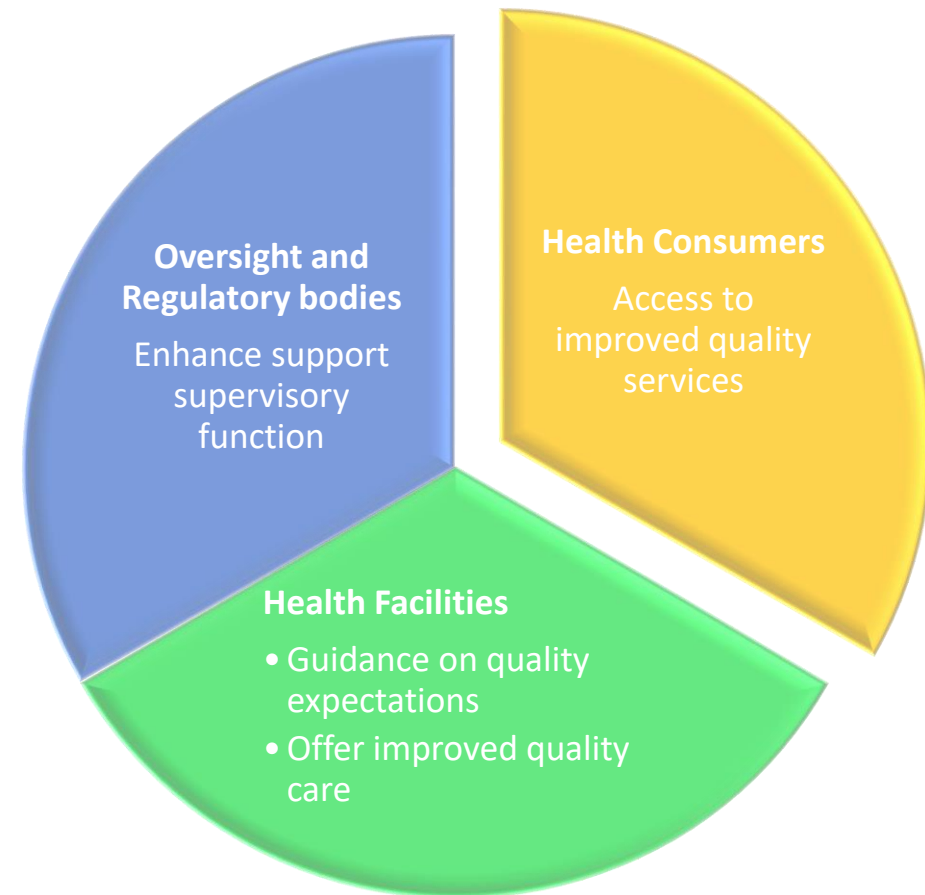
Presentation to the SMEAR Technical Working Group

February 2019

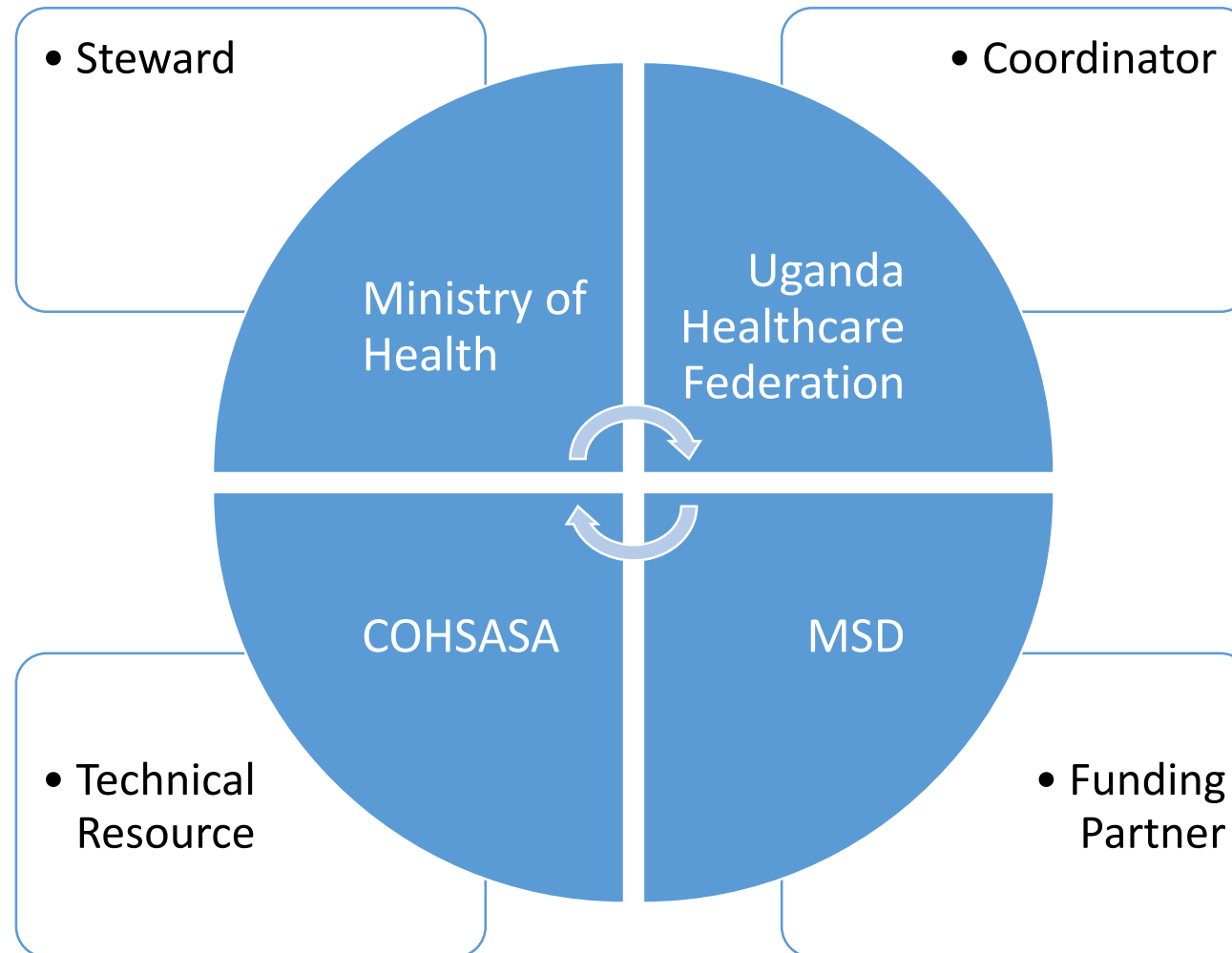
Background



- Health Sector Development Plan 2015/16 – 2020/21 (HSDP)
 - Under the health legislation and regulation framework
 - Develop a national accreditation system
 - To accredit health facilities in Uganda
 - Ensure the non-state health facilities in the country provide quality healthcare to the consumers
 - Enhance health sector competitiveness in the region and globally



Roles and Responsibilities



Technical Resource: COHSASA



- Council for Health Service Accreditation of Southern Africa NPC (COHSASA)
- Working in the field of quality improvement and accreditation in African healthcare facilities for over 22 years
- COHSASA has been accredited four times by ISQua, the global authority that sets standards for and accredits healthcare facility accrediting bodies.
- The COHSASA standards for health care facilities as well as its Surveyor Training Programme have also been accredited by ISQua.
- COHSASA is the only internationally accredited healthcare facility accreditation body in sub-Saharan Africa.
- COHSASA has worked in over 600 facilities in the public and private sectors in South Africa and in other parts of Africa. Countries in which programmes have been or are running are Botswana, Ghana, Kenya, Lesotho, Malawi, Namibia, Nigeria, Rwanda, South Africa, Swaziland, and Zambia.

COHSASA support in Botswana



- The Botswana Ministry of Health and Wellness approached COHSASA in 2009 to ask for assistance to develop a national quality improvement and accreditation programme.
- Two cohorts of officials from the Ministry, together with hospital superintendents, managers and nurse managers were trained to implement the accreditation standards and to support the facilities in the programme.
- The Ministry then commissioned COHSASA to develop national health quality standards for all types of healthcare facilities over a five year period.
- During this time, further cohorts of healthcare personnel were trained on the standards, evaluation methods and quality improvement methods.

COHSASA support in Bangladesh



- The Institute for Healthcare Improvement (IHI) has subcontracted COHSASA to assist the Ministry of Health and Family Welfare in Bangladesh to develop an accreditation system for healthcare facilities.
- This is part of a large USAID funded programme to improve health services across the country.
- The programme is scheduled to run for five years and will include capacity building of local surveyors, the further development of national quality standards and the establishment of the accreditation agency.

Execution



Phase One

- A desk review comparison of existing standards for hospitals and large facilities
- Draft a recommendation on accreditation mechanism and design for Uganda
- Ensure incorporation of existing tools and consider policy and regulatory framework
- Consider additional components or characteristics to be comprehensive and usable in rural and urban settings
- Stakeholder engagement and consultation on the resulting output

Phase Two

- Design a prototype accreditation system reflecting the findings and recommendations from phase one.
- On-site visit to pilot standards and the tool.

Phase Three

- Digitize the refined system incorporating findings from the pilot and testing phase.
- On-site surveyor training on system.

Phase One Detailed:



- Scan of policy and regulatory framework related to quality assurance and improvement for private sector
- Compare standards across existing tools:
 - COHSASA (Tailored for Ministries of Health in other African countries)
 - Instance Nationale de l'Evaluation et de l'Accreditation en Sante' (INEAS) tool used in Tunisia
 - Health Facility Quality Assurance Program (HFQAP)
 - Accreditation tool for Results Based Financing
 - Accreditation tool used for Voucher Plus Activity (ABT Ass. and Marie Stopes)
 - Safecare methodology
- Recommend Uganda health facility accreditation structure based on findings

Next steps

- Clearance from MOH to execute phase one and report back

